



PURCHASE WITHDRAWAL DOCUMENT

Use this document if you wish to return your order within 14 working days from the receipt of the order.

NAME AND SURNAME:

ID NUMBER:

ORDER NUMBER:

ORDER RECEIPT DATE:

Once you have completed this document, you must communicate it to the Customer Service department via email at info@balneariodearchena.com or by phone at +34 968 68 80 22. We will provide you with further instructions upon receipt.

Conditions for Withdrawal:

1. The product must be returned in its original packaging.
2. Products made according to the specifications of the consumer or clearly personalized will not be returned.
3. Services for accommodation for purposes other than providing housing or services related to leisure activities, if the contracts provide a specific date or execution period, are also not eligible for return.
4. The refund of the amount paid will occur no later than 14 calendar days from the date we are informed of your decision to withdraw from this contract. We will proceed to refund using the same payment method you used for the initial transaction, unless you have expressly stated otherwise. We will refund all payments received from you, including delivery costs (except for additional costs resulting from your choice of a delivery method other than the least expensive standard delivery method we offer).

If you have any questions about the return process, you can contact us at info@balneariodearchena.com or by phone at +34 968 68 80 22.

Date:

Signature: